



workforce
SOLUTIONS

**IMPACT
REPORT**

2017





CONTENTS

A Message from the CEO	2
About Us	4
Demographics	5
Funding	8
Services	10
Workforce Initiatives	18
Awards & Recognitions	24
Community Partners	26
Leadership	28
Contact	29

A man with grey hair, wearing a grey suit jacket over a blue and white checkered shirt, is speaking into a silver microphone. He is holding the microphone with his right hand. A large, semi-transparent blue 'CEO' is overlaid on the image, with the 'E' being the tallest letter. The background is a plain, light-colored wall.

A MESSAGE

FROM THE

CEO

FRANCISCO ALMARAZ

2

“

Dear Friends and Colleagues,

Workforce Solutions has remained steadfast in its commitment to its mission of “providing job seekers the skills, and business the talent, they need to be successful.” We have done this through strategic partnerships and collaborations across organizations to maximize resources and embark upon new workforce initiatives. Collectively, we have sought out new opportunities to enhance the skills and talent of the workforce in the Rio Grande Valley.

Fiscal Year 2017 has proven to be no different; as we partnered with Mission Economic Development Corporation and Code RGV to provide comprehensive Cyber Security Training to address 21st century challenges of cybercrime. In addition, we partnered with the University of Texas Rio Grande Valley for our first Careers In Texas Week, where we helped empower and inspire local youth to be informed on in-demand jobs and career pathways.

This annual report outlines Workforce Solutions’ Fiscal Year 2017 achievements and demonstrates our continued commitment to supporting a well-trained workforce that promotes economic development for our region.

As we commence a new year, I look forward to working with our partners to support economic growth and expand our positive impact across Hidalgo, Willacy and Starr counties. Through integrated strategies between workforce, economic development, and education, we will develop strong talent pipeline and improve our region’s competitiveness in the global economy.

In closing, I would like to thank the Workforce Solutions Board of Directors, Board staff, Contractor staff and partners for their ongoing commitment and dedication to our communities.

Respectfully,

Francisco Obiang

”

3

ABOUT US

OUR MISSION

To provide job seekers the skills, and business the talent, they need to be successful.

HOW WE HELP

Workforce Solutions (WFS) serves Hidalgo, Starr, and Willacy Counties. It is one of 28 local workforce development boards in the State of Texas under the direction of the Texas Workforce Commission. Workforce Solutions helps job seekers secure employment, education, training, and the support services necessary to succeed in the labor market. In addition, WFS is responsible for connecting employers with skilled workers needed to compete in the global economy.

OUR OFFICES:

- 1 - Edinburg Office
- 2 - Mission Office
- 3 - Weslaco Office
- 4 - Starr County Office
- 5 - Willacy County Office



DEMOGRAPHICS

HIDALGO COUNTY

Population:

862,748

Education: High school diploma or less - 63%

Some college - 16%

Associate degree - 5%

Bachelor's degree - 11%

Graduate degree & higher - 5%

WILLACY COUNTY

Population:

21,779

Education: High school diploma or less - 76%

Some college - 13%

Associate degree - 3%

Bachelor's degree - 6%

Graduate degree & higher - 2%

STARR COUNTY

Population:

64,622

Education: High school diploma or less - 74%

Some college - 12%

Associate degree - 3%

Bachelor's degree - 8%

Graduate degree & higher - 3%

TRI-COUNTY POPULATION

949,149

5

Source: Economic Modeling Specialist International, 2017

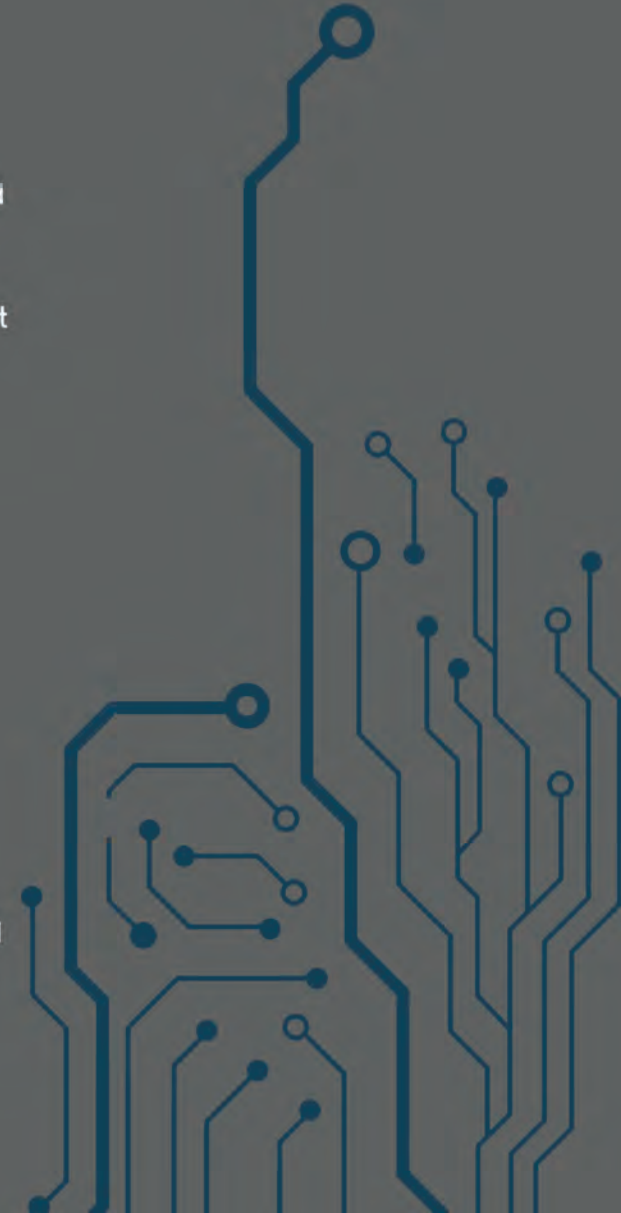
THE FASTEST GROWING TARGET OCCUPATIONS IN HIDALGO, STARR & WILLACY COUNTIES:

Target occupations are jobs that require a training or educational component that leads to a credential or certificate, pay high wages and have a substantial number of openings in the region due to job growth rather than job turnover.

- 1. HEAVY & TRACTOR-TRAILER TRUCK DRIVERS**
Annual Openings: 1,206 Average Hourly Wage: \$16.71
10 Year Job Growth: 1,200 Entry Level Education: Post secondary nondegree award
- 2. CUSTOMER SERVICE REPRESENTATIVES**
Annual Openings: 960 Average Hourly Wage: \$12.67
10 Year Job growth: 1,260 Entry Level Education: High school diploma or equivalent
- 3. ELEMENTARY SCHOOL TEACHERS**
Annual Openings: 598 Average Hourly Wage: \$25.95
10 Year Job Growth: 1,079 Entry Level Education: Bachelor's degree
- 4. REGISTERED NURSES**
Annual Openings: 595 Average Hourly Wage: \$31.94
10 Year Job Growth: 2,483 Entry Level Education: Bachelor's degree
- 5. TEACHER ASSISTANTS**
Annual Openings: 469 Average Hourly Wage: \$11.61
10 Year Job Growth: 755 Entry Level Education: Some college, no degree
- 6. SECONDARY SCHOOL TEACHERS**
Annual Openings: 431 Average Hourly Wage: \$26.60
10 Year Job Growth: 798 Entry Level Education: Bachelor's degree
- 7. LICENSED PRACTICAL & LICENSED VOCATIONAL NURSES**
Annual Openings: 357 Average Hourly Wage: \$21.17
10 Year Job Growth: 1,033 Entry Level Education: Post secondary nondegree award
- 8. COMPUTER USER SUPPORT SPECIALISTS**
Annual Openings: 92 Average Hourly Wage: \$17.37
10 Year Job Growth: 218 Entry Level Education: Some college, no degree

6

Source: *Economic Modeling Specialist International, 2017*



TOP CAREER PATHWAY ENTRY-LEVEL DEMAND OCCUPATIONS

Demand occupations require none to minimal training/education and have a substantial number of employment opportunities.

1. RETAIL SALESPERSONS

Career Pathway: Customer Service
10 Year Job Growth: 21,830

Average Hourly Wage: \$9.68
Entry Level Education: High school diploma or equivalent

2. STORE CLERKS & ORDER FILLERS

Career Pathway: WH/Distribution
10 Year Job Growth: 6,931

Average Hourly Wage: \$9.85
Entry Level Education: High school diploma or equivalent

3. CASHIERS

Career Pathway: Customer Service
10 Year Job Growth: 14,219

Average Hourly Wage: \$9.36
Entry Level Education: High school diploma or equivalent

4. COMBINED FOOD PREPARATION & SERVERS

Career Pathway: Customer Service
10 Year Job Growth: 14,813

Average Hourly Wage: \$9.07
Entry Level Education: High school diploma or equivalent

5. WAITERS & WAITRESSES

Career Pathway: Customer Service
10 Year Job Growth: 7,479

Average Hourly Wage: \$8.67
Entry Level Education: High school diploma or equivalent

6. PERSONAL CARE AIDES

Career Pathway: Healthcare
10 Year Job Growth: 51,813

Average Hourly Wage: \$8.48
Entry Level Education: High school diploma or equivalent

7. LABORERS & FREIGHT, STOCK, & MATERIAL MOVERS

Career Pathway: WH/Distribution
10 Year Job Growth: 5,279

Average Hourly Wage: \$9.57
Entry Level Education: High school diploma or equivalent

8. GENERAL OFFICE CLERKS

Career Pathway: All areas
10 Year Job Growth: 13,980

Average Hourly Wage: \$11.75
Entry Level Education: High school diploma or equivalent

9. HOME HEALTH AIDES

Career Pathway: Healthcare
10 Year Job Growth: 22,853

Average Hourly Wage: \$11.75
Entry Level Education: High school diploma or equivalent

Source: *Economic Modeling Specialist International, 2017*

FUNDING

The Texas Workforce Commission administers and provides funding to local workforce boards. Below is the allocation of funds received for implementation of program services and other workforce initiatives.

\$31,553,796

CHILD CARE SERVICES (CCS)

\$9,995,721

WORKFORCE INNOVATION OPPORTUNITY ACT (WIOA)

\$3,730,243

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

\$963,214

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

\$471,371

U.S. DEPARTMENT OF LABOR - PROJECT GROW

\$467,139

NONCUSTODIAL CHOICES PROGRAM (NCP)

\$376,470

EMPLOYMENT SERVICES (ES)





\$290,800

SUMMER
EARN AND
LEARN
PROGRAM

\$259,786

EXTERNSHIP
FOR
TEACHERS

\$144,806

HIGH
DEMAND
JOB
TRAINING

\$392,932

OTHER
FUNDING -
TEXAS
WORKFORCE
COMMISSION

\$41,820

OTHER
FUNDING -
PARTNERS/
GRANTS

\$48,688,098

TOTAL



SERVICES

FOR JOB SEEKERS

To aid job seekers in their search for employment, a wide range of resources and services are made available *at no cost*.

Services include:

- Job Search
- Career Counseling
- Child Care Services
- Labor Market Information
- Resume Writing
- Occupational Skills Training *
- On the Job Training*
- Work Experience*

**Education and training opportunities are available to customers who meet program eligibility guidelines.*

CUSTOMER TRAFFIC

Customer traffic reflects the number of customers who visited the Workforce Solutions offices during the fiscal year.

TOTAL CUSTOMERS: 91,332

A total of **24,259 CUSTOMERS** secured employment through the use of Workforce Solutions services.

Source: *Workforce Solutions Pulse Report, Oct. 2016 - Sept. 2017*



CHILD CARE SERVICES

The Child Care Services (CCS) program helps low-income families pay for the cost of child care to enable parents to work, attend a training program, or further their education with the confidence of having access to quality child care services.

CHILD CARE PROVIDERS

Workforce Solutions provides continuous professional development training through the CCS program to child care providers. Training and education lead to quality child care programs and well-trained providers are better prepared to help children grow and learn. Throughout the year, a network of 438 child care providers received ongoing professional development training. In addition, child care providers who participate in professional development training are better equipped with tools, resources, and knowledge they need to better serve the children in their care.

TEXAS RISING STAR (TRS)

Texas Rising Star is a voluntary, quality-based child care rating system for child care providers participating in the Texas Workforce Commission's subsidized child care program. In our area, 39 TRS providers exceeded the state minimum child care licensing standards, and in return, may receive additional provider benefits (i.e. scholarships, grants and training opportunities).

Minimum child care licensing standards include:

- Director and staff qualifications
- Caregiver-child interactions
- Age appropriate curriculum and activities
- Nutrition
- Indoor/outdoor activities
- Parent involvement and education



NONCUSTODIAL PARENT CHOICES PROGRAM

The Noncustodial Parent (NCP) Choices Program is a collaborative effort between the Texas Workforce Commission, the Office of the Attorney General of Texas, local workforce development boards and family court judges. The program helps low-income, unemployed or underemployed, noncustodial parents overcome substantial barriers to employment and career advancement to become economically self-sufficient and begin making consistent child support payments.

As per NCP Choices FY 2017 End of Year Report, the State of Texas ordered over 5,200 NCP's into the program, more than any in previous years, and collected approximately \$9.3 million from those ordered into the program. Workforce Solutions assisted in the collection of \$1,413,374 in outstanding child support payments and was one of nine offices above their respective target enrollments for the year.

IN 2017, WORKFORCE SOLUTIONS MADE THE FOLLOWING PROGRESS IN THE NCP PROGRAM:

557 New Customers Court Ordered into NCP

283 Participants Obtained Employment

2017
Collections **\$1,413,374**

\$9.00 Average Hourly Wage

Sources: The Office of the Attorney General, 2017
TWIST REPORT, 2017

BUSINESS SERVICES

BUSINESS SOLUTIONS



Workforce Solutions representatives work with businesses to offer customized business services at no cost. Services include:

- Coordination of hiring events at employer site(s) or any of the five (5) Workforce Solutions offices
- Development of staff and recruitment plans
- Exploration of funding opportunities for the education and training of new and existing employees
- Referral of qualified candidates to job openings
- Research Labor Market Information
- Availability of facilities for recruiters to meet and interview job seekers

HIRING EVENTS & JOB FAIRS

Hiring events focus on the hiring needs of a single employer, whereas job fairs are intended to assist multiple employers. Workforce Solutions hosted 290 hiring events and job fairs throughout the year at various locations. These services provide employers an opportunity to find the talent needed to be successful.

273 Hiring Events

8,529 Job Seekers Attended

16 Job Fairs

5,034 Job Seekers Attended

1 Virtual Job Fair

13 Job Seekers Attended

290 Event Grand Total

13,576 Job Seeker Grand Total

15

STARR COUNTY JOB FAIR

The Starr County Job Fair was held at the South Texas College Starr County Campus in Rio Grande City, TX. It was a collaborative effort between Workforce Solutions, Rio Grande Economic Development Corporation, Rio Grande City Library, Starr County Industrial Foundation, and South Texas College.

20 EMPLOYERS ATTENDED **145** JOB SEEKERS IN ATTENDANCE



WILLACY COUNTY CAREER EXPO

The Willacy County Career Expo was held at the L.E. Franks Tourist Center in Raymondville, TX. It was a collaborative effort between Workforce Solutions, Raymondville Economic Development Corporation, and the Raymondville Chamber of Commerce. The event was both a job fair and a career exploration opportunity for students attending summer school.

119 YOUTH IN ATTENDANCE

85 JOB SEEKERS IN ATTENDANCE



HIRING RED, WHITE & YOU!

Hiring Red, White & You! is a statewide job fair focused on veterans and their spouses. It provides an opportunity for employers to connect with the talent, skills and experience of veterans. Veterans and their spouses have exclusive access to employers before the general public, providing advance opportunity to employment leads.

VETERANS
PARTICIPATED

122

EMPLOYERS
PARTICIPATED

68

JOB SEEKERS IN
ATTENDANCE

878

Source: Texas Workforce Commission, 2017

RGV JOB FAIR

Workforce Solutions, in partnership with Pharr Economic Development Corporation, hosted the 3rd Annual RGV Job Fair at the Boggus Ford Event Center in Pharr, TX.

EMPLOYERS
ATTENDED

72

JOB SEEKERS
IN ATTENDANCE

2,053

Source: Work in Texas, 2017



17

WORKFORCE INITIATIVES



2017 YOUTH CAREER EXPO

Career availability, determining a field of interest and identifying the skills needed are just some of the many challenges youth face in the workplace.

In effort to remain committed to our goal of enhancing the knowledge and skills of the current and future workforce, Workforce Solutions proudly hosted the 2017 Youth Career Expo which focused on career exploration for youth, ages 16-24. The expo provided youth the opportunity to visit with companies to learn about today's target and in-demand careers and educational opportunities. Additionally, Workforce Solutions was excited to sponsor and host the FIRST-RGV sanctioned robotics competition where 10 teams, representing their respective school districts, showcased their Science, Technology, Engineering, and Mathematics skills.

Event participation included 155 exhibitors and 2,055 youth representing 20 school districts from Cameron, Hidalgo, Starr and Willacy Counties - the largest event to date.

2,055 YOUTH
IN ATTENDANCE

20 SCHOOL
DISTRICTS

155 EXHIBITORS

Source: Workforce Solutions, 2017

18



2017 RGV EXTERNSHIP FOR TEACHERS

For the 3rd consecutive year, Workforce Solutions was awarded the RGV Externship for Teachers grant by the Texas Workforce Commission (TWC). The grant provided \$259,786 and a summer externship program for 166 educators from Cameron, Hidalgo, Starr, and Willacy Counties representing 16 school districts with 79 employers serving as host sites. The program was a joint effort amongst Workforce Solutions, RGV LEAD, Region One Education Service Center, McAllen Economic Development Corporation, Workforce Solutions Cameron and the McAllen Foreign Trade Zone. As a result, educators gained workplace related skills and translated the “real world of work” experiences into lesson plans to assist students in making the connection between academic skills and the workplace.

EMPLOYERS: 79 EDUCATORS: 166

CYBER SECURITY TRAINING

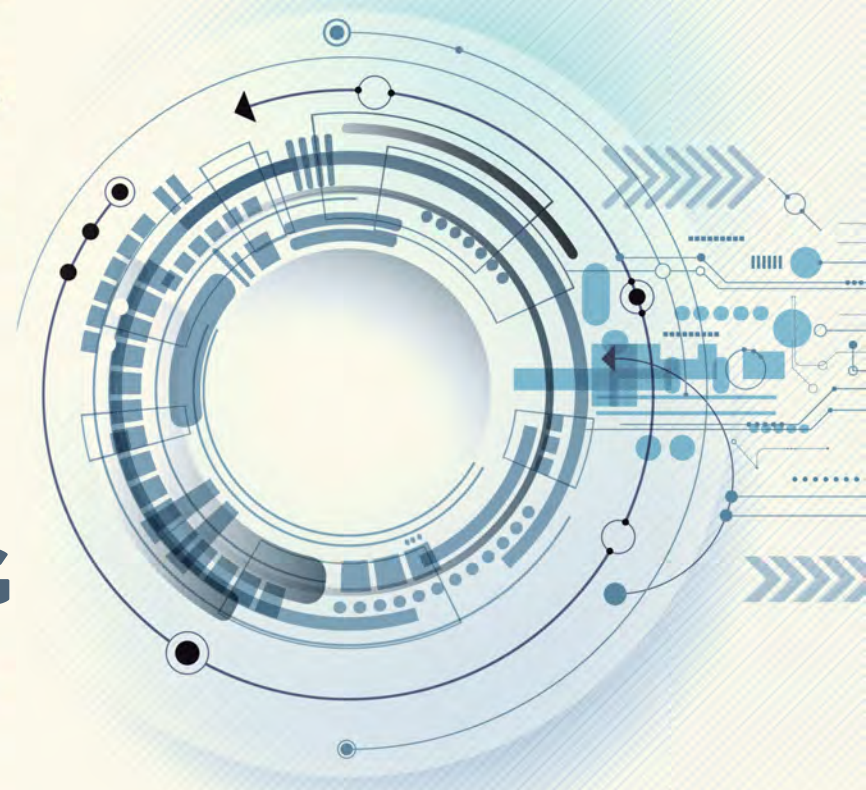
Workforce Solutions was awarded \$99,806 to partner with Mission Economic Development Corporation (MEDC) and CODE RGV to provide an eight week comprehensive Cyber Security training for 40 participants. Program graduates attended a job fair with 12 employers in attendance ready to hire the new graduates.

A+ CERTIFICATES: 30 SECURITY+ CERTIFICATES: 24 TOTAL ENROLLED: 40

NETWORK+ CERTIFICATES: 26 CYBERSECURITY ANALYSIS+ CERTIFICATES: 19

TOTAL EMPLOYED: 23

19



SUMMER EARN AND LEARN PROGRAM

Workforce Solutions received \$290,800 from the Texas Workforce Commission to implement the Summer Earn and Learn Program. The statewide initiative, in partnership with Texas Workforce Solutions Vocational Rehabilitation Services and 47 local employers, provided employability skills training and paid work experience for 108 students with disabilities between the ages of 16-22 in the tri-county area.

47 EMPLOYERS PARTICIPATED

108 STUDENTS PARTICIPATED

20

Source: *Workforce Solutions, 2017*



CAREERS IN TEXAS WEEK



Inform, empower and inspire local youth were the goals set for the Careers in Texas Industries event. Workforce Solutions partnered with the Texas Workforce Commission, RGV LEAD, University of Texas Rio Grande Valley (UTRGV), the Governor's Office of Economic Development & Tourism, and industry associations the week of September 25, 2017. Events were held at Weslaco ISD's Joe Calvillo Jr. Career & Technology Education Complex on September 25-26, 2017 and at UTRGV's Edinburg Campus on September 28, 2017.

Business leaders representing Construction, Law Enforcement, Entertainment, Automotive, Finance, and Customer Service participated as panelists and shared personal insight on skills, education, and the training needed to be successful. Students, parents, and educators had the opportunity to meet and speak with business professionals representing local industries. Approximately 640 students and 42 educators representing 17 school districts attended the three events, and had the opportunity to meet with over 60 business representatives.

Source: *Workforce Solutions, 2017*



HESTEC

2017 marked the 16th year of Hispanic Engineering, Science, and Technology (HESTEC) week and the first year Workforce Solutions (WFS) participated in the event. Recognized by the White House as a “Bright Spot in Hispanic Education,” HESTEC attracted thousands to the University of Texas Rio Grande Valley (UTRGV) campuses in Brownsville and Edinburg for six days in early October. WFS had the honor of participating throughout the duration of the event. WFS shared its vision for strengthening the connection between education and business in the Rio Grande Valley with local Superintendents and presented information on WFS services and resources to approximately 600 high school and middle school students. Among the highlights was the Middle School Challenge which had students participate in hands-on, STEM focused workshops hosted by FIRST-RGV, Toyota, and Dave and Busters. Texas Workforce Commission concluded the series of workshops with a presentation, tailored for middle school students, on Labor Market Information.



RGV LEAD CONFERENCE: REGIONAL EDUCATION AND WORKFORCE SUMMIT



Aligning education and business is essential to ensure our region remains competitive. Workforce Solutions worked closely with RGV LEAD to bring about the RGV LEAD Conference: Regional Education and Workforce Summit held on November 16-17, 2017 at South Padre Island, TX. Its intent is to align education and business through dialogue and information sharing in the identification of the skills required for the future workforce.

**HIGHER
EDUCATION** **4**

**SCHOOL
DISTRICTS** **16**

**BUSINESS
PARTNERS** **10**

**TOTAL IN
ATTENDANCE** **219**

23

Source: Workforce Solutions, 2017

AWARDS & RECOGNITIONS

Annually, the Texas Workforce Commission provides Board Performance Incentive Awards to recognize exemplary efforts, by workforce boards, in serving various program customers. The Commission approved five award categories. On November 26, 2017, Workforce Solutions was recognized for 3 out of 5 categories and awarded a combined total of \$90,000 for outstanding performance in Choices Employment, Claimant Reemployment and Workforce Innovation and Opportunity Act Adult/Dislocated Worker Training-Related Employment programs.





Workforce Solutions Lower Rio Grande Valley Workforce Development Board d.b.a. Workforce Solutions poses with Commissioner Representing Labor, Julian Alvarez (far right).

Photo credit: James Edward

COMMUNITY PARTNERS

AARP FOUNDATION
ABEL N GONZALEZ COMMUNITY CENTER
ADVOCACY RESOURCE CENTER FOR HOUSING
ALABAMA-COUSHATTA INDIAN TRIBAL COUNCIL
ALAMO ECONOMIC DEVELOPMENT CORPORATION
ATTORNEY GENERAL NONCUSTODIAL PARENT PROGRAM
BORDERPLEX WORKFORCE SOLUTIONS
CESAR CHAVEZ FOUNDATION
CITY OF MCALLEN MAYOR'S OFFICE
COMMUNITIES IN SCHOOLS HIDALGO COUNTY
COMMUNITY ACTION COUNCIL OF SOUTH TEXAS
EASTER SEALS
EDINBURG HOUSING AUTHORITY RESIDENT COUNCIL
GARY JOB CORPS
HIDALGO COUNTY HEAD START PROGRAM
HIDALGO COUNTY JUDGE'S OFFICE
HILDALGO PUBLIC LIBRARY
LA JOYA PUBLIC LIBRARY
LA ROSITA LIBRARY
MAYOR JOE V SANCHEZ PUBLIC LIBRARY
MCALLEN ECONOMIC DEVELOPMENT COUNCIL
MCALLEN HOUSING AUTHORITY
MCALLEN INDEPENDENT SCHOOL DISTRICT
MERCEDES MEMORIAL LIBRARY
METRO MCALLEN

MIDDLE RIO GRANDE WORKFORCE SOLUTIONS
MISSION EDC
MOTIVATION EDUCATION TRAINING
MUJERES UNIDAS
NORTH SAN JUAN COMMUNITY RESOURCE CENTER
PHARR ECONOMIC DEVELOPMENT CORPORATION
PSJA INDEPENDENT SCHOOL DISTRICT
RAYMONDVILLE ECONOMIC DEVELOPMENT CORPORATION
REBER MEMORIAL LIBRARY
REGION ONE EDUCATION SERVICE CENTER
RGV COUNCIL
RGV FOCUS
RGV LEAD
RGV LITERACY CENTER
RIO GRANDE CITY ECONOMIC DEVELOPMENT CORPORATION
RIO GRANDE CITY PUBLIC LIBRARY
SAN JUAN ECONOMIC DEVELOPMENT CORPORATION
SER-JOBS FOR PROGRESS NATIONAL
SOCIAL SECURITY ADMINISTRATION
SOUTH ALAMO COMMUNITY RESOURCE CENTER
SOUTH TEXAS COLLEGE
SOUTH TEXAS LITERACY COALITION
SOUTH TEXAS MANUFACTURING ASSOCIATION
SOUTH TEXAS WORKFORCE SOLUTIONS
STARR COUNTY INDUSTRIAL FOUNDATION

“ Unity is strength... when there is teamwork and collaboration, wonderful things can be achieved.”

- Mattie Stepanek, American Poet & Author

STARR COUNTY INDUSTRIAL FOUNDATION
 STARR COUNTY JUDGE'S OFFICE
 STARR COUNTY PUBLIC LIBRARY
 STARR COUNTY SELF HELP CENTER
 TEXAS A&M UNIVERISTY-COLONIAS PROGRAM
 TEXAS ARMY NATIONAL GUARD
 TEXAS COMMISSION FOR THE BLIND
 TEXAS DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES
 TEXAS DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES
 TEXAS DEPARTMENT OF HEALTH AND HUMAN SERVICES
 TEXAS JUVENILE JUSTICE DEPARTMENT
 TEXAS STATE TECHNICAL COLLEGE
 TEXAS VETERANS COMMISSION
 TEXAS YOUTH COMMISSION
 TROPICAL TEXAS BEHAVIORAL HEALTH
 UNITED WAY
 UNIVERSITY OF TEXAS AT SAN ANTONIO
 UNIVERITY OF TEXAS RIO GRANDE VALLEY
 VALLEY ASSOCIATION FOR INDEPENDENT LIVING
 VALLEY METRO, RGV DEVELOPMENT COUNCIL
 VIDA
 WILLACY COUNTY JUDGE'S OFFICE
 WORKFORCE SOLUTIONS CAMERON



LEADERSHIP

CHIEF ELECTED OFFICIALS

Honorable Ramon Garcia, Hidalgo County Judge, Lead Chief Elected Official
Honorable Jim Darling, McAllen City Mayor
Honorable Aurelio "Keter" Guerra, Willacy County Judge
Honorable Eloy Vera, Starr County Judge

BOARD EXECUTIVE

Francisco Almaraz, Chief Executive Officer
Martin Cuevas, Deputy Director/Chief Financial Officer
Arcelia Sanchez, Strategic Planning & Communications Director
Luis Bodden, Contract Administration Director
John Hershey, Community Engagement Director

BOARD OF DIRECTORS

Board Officers

Mr. Jaime Ortiz, Board Chair
Ms. Cristina Rivera, Board Vice-Chair
Ms. Dalinda Guillen, Board Treasurer
Mr. Federico Lopez, Secretary



BOARD MEMBERS

Hidalgo County

Dr. Ida Acuna-Garza
Sara Garza
Dr. Ricardo R. Gonzalez
Dr. Daniel P. King
Dr. Luis Daniel Buentello
Jaime Ortiz
Francisco Lugo, Jr.
Sonia Quintero
Robert A. Calvillo
Cristina Rivera
Laura Treviño
Sofia Hernandez
Rebeca Hernandez

Starr County

Cesar Vera
Rose Benavidez
Dalinda Guillen
Noel Benavides, Jr.
Federico "Fred" Lopez

Willacy County

Dr. Roy Sheneman
Agustin Lopez
Martha Rebeles

City of McAllen

Rebecca "Becky" Guerra
Sonia Falcon
Joel Michael Bowen
Roberto Luciano

CONTACT

EDINBURG OFFICE

2719 W. University Dr.
Edinburg, TX 78539
956.380.0008

STARR COUNTY OFFICE

5408 Brand Street Ste. 1
Rio Grande City, TX 78582
956.487.9100

MISSION OFFICE

901 Travis Street Ste. 7
Mission, TX 78572
956.519.4300

WILLACY COUNTY OFFICE

700 FM 3168 Ste. 3
Raymondville, TX 78580
956.689.3412

WESLACO OFFICE

1600 N. Westgate Ste. 400
Weslaco, TX 78596
956.969.6100

CORPORATE OFFICE

3101 W. Business 83
McAllen, TX 78501
956.928.5000



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WWW.WFSOLUTIONS.ORG

A proud partner of the American  Job Center® network

EQUAL OPPORTUNITY IS THE LAW

Lower Rio Grande Valley Workforce Development Board dba Workforce Solutions is an equal opportunity employer/program and auxiliary aids and services are available upon request to include individuals with disabilities. TTY/TDD via RELAY Texas service at 711 or (TDD) 1-800-735-2989/1-800-735-2988 (voice).