



A proud partner of the AmericanJobCenter® network

Annual Impact Report

*An overview of the impact
we've made within our community
throughout FY 2018 - 2019.*



2019

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A MESSAGE FROM THE CEO



Workforce Solutions (WFS) is at the forefront of workforce development in Hidalgo, Starr and Willacy counties and is committed to providing job seekers the skills, and business the talent they need to be successful. In this ever-changing economy, we must invest in creating a talent pipeline of an educated and skilled workforce for the economic prosperity of the Lower Rio Grande Valley.

It takes a comprehensive approach to build a well-trained workforce; Workforce Solutions has several programs and initiatives designed to

meet the needs of job seekers to ensure their success in the workplace. In this report, we highlight the programs and initiatives that make Workforce Solutions one of the best performing boards in the state of Texas.

We believe that we can achieve more when we collaborate with others. This year our Workforce Initiatives focus has been on leveraging community partnerships with education, government, business, economic development corporations and chambers of commerce partners for the purpose of leading change, connecting people and improving potential within our communities.

We recognize the importance of having a well-trained workforce to promote economic development and increase competitiveness in the global economy. This report provides an overview of the impact of our work in the community throughout October 2018 - September 2019.

Respectfully,

A handwritten signature in blue ink that reads "Francisco Almaraz". The signature is written in a cursive, flowing style.

Francisco Almaraz
Chief Executive Officer
Workforce Solutions

WHO WE ARE | 03

Operating under the direction of the Texas Workforce Commission, WFS is one of 28 local workforce development boards in the state of Texas. This board serves Hidalgo, Starr, and Willacy counties through a network of partners designed to respond to the needs of Texas employers and workers through locally designed, market-driven workforce development initiatives.

Job seekers can rely on WFS for assistance with securing employment, providing information on potential education/training opportunities, and the support services necessary to succeed in the current labor market.

Additionally, employers can utilize WFS to connect with the skilled workers they need to remain competitive within our local economy.

MISSION: To provide job seekers the skills, and business the talent, they need to be successful.

THREE KEY STRATEGIC IMPERATIVES



OUR OFFICES:

1 - Edinburg Office

3 - Weslaco Office

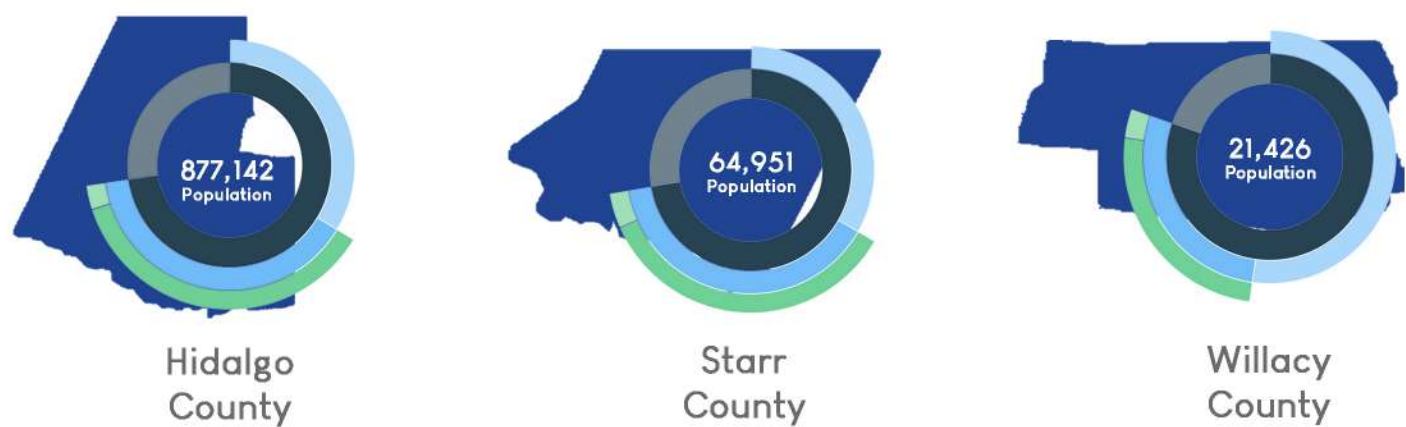
5 - Willacy County Office

2 - Mission Office

4 - Starr County Office

OUR COMMUNITY | 04

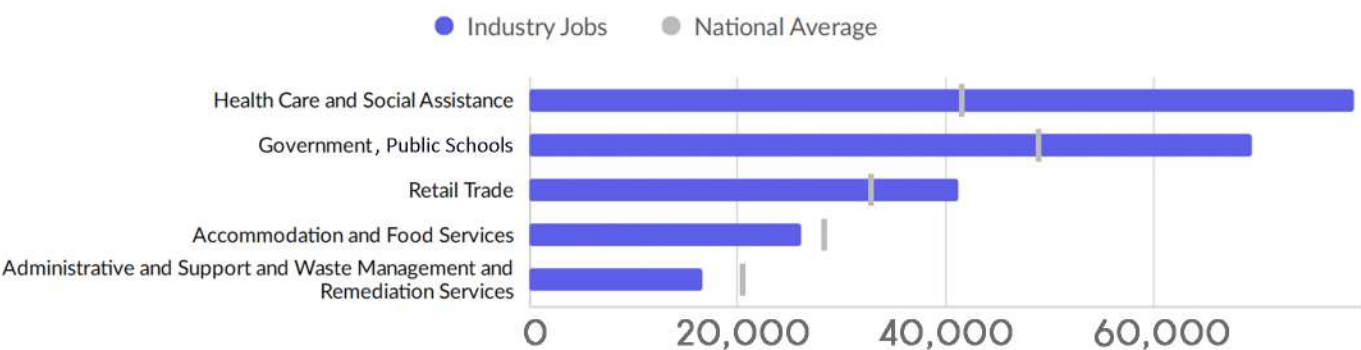
WFS provides workforce development services to Hidalgo, Starr, and Willacy counties. Below is the population per county throughout FY 2019:



Concerning educational attainment, 16.5% of the tri-county regions' residents possess a Bachelor's Degree or higher, and 41.2% hold high school diploma or some college:



Largest industries within the the tri-county region:



SOURCE: Economic Modeling Specialist International, 2019

TARGET OCCUPATIONS | 05

Target occupations are jobs that pay self-sufficient wages, require a training or educational component, and have a substantial number of job openings in the region. Featured below are the top 9 fastest growing target occupations in Hidalgo, Starr, and Willacy counties:



REGISTERED NURSE

INDUSTRY: Healthcare
10 YEAR JOB GROWTH: 3,219
AVERAGE HOURLY WAGE: \$30.76



ELEMENTARY SCHOOL TEACHERS

INDUSTRY: Education
10 YEAR JOB GROWTH: 2,800
AVERAGE HOURLY WAGE: \$22.94



HEAVY & TRACTOR TRAILER TRUCK DRIVERS

INDUSTRY: Transportation, Trade
10 YEAR JOB GROWTH: 2,339
AVERAGE HOURLY WAGE: \$14.13



CUSTOMER SERVICE REPRESENTATIVES

INDUSTRY: All
10 YEAR JOB GROWTH: 1,874
AVERAGE HOURLY WAGE: \$10.47



TEACHER ASSISTANTS

INDUSTRY: Education
10 YEAR JOB GROWTH: 1,569
AVERAGE HOURLY WAGE: \$10.40



SECONDARY SCHOOL TEACHERS

INDUSTRY: Education
10 YEAR JOB GROWTH: 1,544
AVERAGE HOURLY WAGE: \$24.19



SECRETARIES & ADMINISTRATIVE ASSISTANTS

INDUSTRY: All
10 YEAR JOB GROWTH: 1,479
AVERAGE HOURLY WAGE: \$11.38



MIDDLE SCHOOL TEACHERS

INDUSTRY: Education
10 YEAR JOB GROWTH: 1,349
AVERAGE HOURLY WAGE: \$23.68



LICENSED PRACTICAL & VOCATIONAL NURSES

INDUSTRY: Healthcare
10 YEAR JOB GROWTH: 1,260
AVERAGE HOURLY WAGE: \$21.73

SOURCE: Economic Modeling Specialist International, 2019

The WFS Board of Directors approved the 2019 Target and In-Demand Occupation lists in May 2019. These lists identify the region's fastest growing regional occupations and the associated training available through WFS.

The Workforce Intelligence page at wfsolutions.org includes not only the latest Target and In-Demand Occupation lists, but other useful resources such as High Demand Middle-Skill STEM Occupation lists, labor market information,

economic profiles, and more. Have a smartphone? Open your camera app and point it at the QR code below to access the list of economic profiles for the jobs above:

SCAN ME



HOW WE HELP | 06

WFS serves Hidalgo, Starr, and Willacy counties and specializes in providing assistance through three core areas of services at no-cost to the customer.



Child Care Services

WFS strives to enhance the quality and availability of child care services for parents and providers. Child Care Services (CCS) funding helps parents pay for child care while they work, go to school, or participate in job training.



Job Seeker Services

WFS offers free job search assistance, career counseling, and job search workshops at our offices located throughout the tri-county area. WFS Customer Solutions Representatives can lead job seekers through a process to match them with jobs that are right for their skills and talents.



Employer Services

Business Solutions Representatives (BSR) work with employers and offer customized business consulting services, such as addressing human resource challenges and identifying the skills sets needed by industry.

From October 2018 to September 2019, WFS was able to provide services to 188,923 customers. This reflects an increase of approximately 40%* from the 136,363 customers served the prior fiscal year.

SOURCE: Workforce Solutions PULSE Report, 10/18 - 9/19

*38.5% increase from FY 2018



FUNDING | 07

The Texas Workforce Commission administers and provides funding to local workforce boards such as WFS. Below is the total expenditure of funds received for the implementation of program services and other workforce initiatives throughout FY 2019 (October 2018 – September 2019).

#	PROGRAM	AMOUNT (\$)
1	CHILD CARE SERVICES	\$45,001,102
2	WORKFORCE INNOVATION AND OPPORTUNITY ACT	\$10,218,126
3	TEMPORARY ASSISTANCE FOR NEEDY FAMILIES / CHOICES	\$2,862,343
4	SUPPLEMENTAL ASSISTANCE NUTRITION PROGRAM EMPLOYMENT & TRAINING	\$1,025,319
5	TWC VOCATIONAL REHABILITATION SERVICES	\$547,852
6	TEXAS WORKFORCE COMMISSION SPECIAL INITIATIVES	\$518,550
7	NON-CUSTODIAL PARENT CHOICES PROGRAM	\$441,281
8	EMPLOYMENT SERVICES	\$437,093
9	REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENT	\$394,396
10	NON TEXAS WORKFORCE COMMISSION GRANTS & CONTRACTS	\$256,494
11	INCENTIVE GRANTS (TWC)	\$72,649
12	VETERANS	\$13,000
13	TRADE ACT SERVICES FOR DISLOCATED WORKERS	\$10,743

TOTAL: \$61,798,948

SOURCE: Expenditures FY Ended 09/30/2019

CHILD CARE | 08

CHILD CARE SERVICES PROGRAM

For many parents, employment, career training, and/or attending school can make securing quality child care a challenge. WFS helps eligible working families pay for child care through the Child Care Services Program (CCS).

IN FISCAL YEAR 2019, WFS:

**ASSISTED
8,470 FAMILIES**

46% increase from FY 2018

**SERVED
17,150 CHILDREN**

44% increase from FY 2018

Per county, WFS helped:



Hidalgo

7,965 Families
16,232 Children



Starr

371 Families
668 Children



Willacy

134 Families
250 Children

SOURCES: The Texas Workforce Information System (TWIST), 2019 Report 245 – Child Care Paid Claim (11.19.19);
TWIST Fund Allocation Summary for 2019

CHILD CARE | 09

CHILD CARE LOCAL MATCH PROGRAM

The Child Care Local Match Program gives participating school districts and/or public entities the opportunity to help maximize federal funding for child care subsidies for low-income eligible families. For every dollar certified, WFS was able to leverage \$4,786,305.00 in federal funding.



\$4,786,305

Federal match amount
of child care funding.

An 8% increase
from FY 2018

*This valuable service to the community
has impacted an additional
908 families and 1,962 children
in the tri-county area.*

SOURCES: TWIST Report 245 – Child Care Paid Claim (11.19.19);
TWIST Fund Allocation Summary for 2019

CHILD CARE | 10

WFS strives to enhance the quality and availability of child care services for children within the service area. To maintain a high standard of quality, WFS offers continuous professional development opportunities to local child care providers, such as:

- Professional development opportunities
- Resources to increase capacity to care for infants and toddlers
- Equipment, curriculum and incentives to promote and reward quality child care services
- Securing local funds to match federal dollars in order to provide assistance to more parents

By investing in capacity building, WFS helps child care providers gain the knowledge, skills, and resources necessary to be equipped to offer quality child care to children. Throughout the year, a network of 414 providers received ongoing professional development training.

Providers by county:



Hidalgo:
384 providers



Starr:
23 providers



Willacy:
7 providers



TRS provider count increased by 29% in FY 2019.

Texas Rising Star

Texas Rising Star (TRS) is a voluntary, quality-based child care rating system for child care providers participating in the Texas Workforce Commission's subsidized child care program.

In the service area, 58 TRS providers exceeded the state minimum child care licensing standards, and in return, may receive additional provider benefits such as scholarships, grants, and training opportunities.

Minimum child care licensing standards include:

- Director and staff qualifications
- Caregiver-child interactions
- Age appropriate curriculum and activities
- Indoor/outdoor activities
- Parent involvement and education
- Nutrition

*SOURCES: Texas Workforce Commission, 2019;
The Texas Workforce Information System, 2019*

JOB SEEKERS | 11

The Rio Grande Valley is home to a vibrant and diverse workforce.

An essential role WFS plays in the community is assisting job seekers in their search for employment by utilizing a variety of resources and services available at no cost to the customer. These services include:

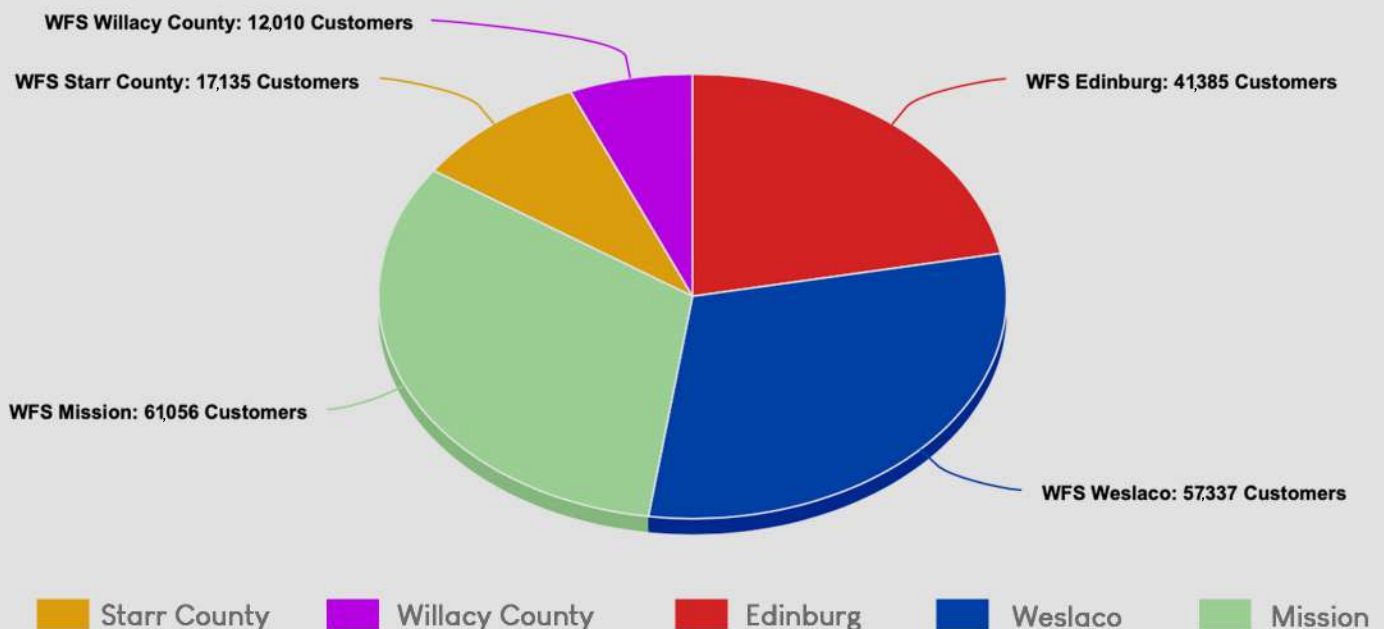
- Job Search Assistance
- Career Exploration
- Labor Market Information
- Occupational Skills
- Career Counseling
- Child Care Services
- Résumé Writing
- Work Experience*
- On the Job Training*

** Education and training opportunities are available to customers who meet program eligibility guidelines.*

Job seeker services are accessible to the general public, and target populations such as at-risk youth, foster youth, ex-offenders, individuals with disabilities, migrant seasonal farmworkers, and veterans.

Throughout FY 2019, WFS was able to secure employment for **15,232** job seekers.

In FY 2019, WFS assisted **188,923** customers. See below for a breakdown by office:



EMPLOYERS | 12

At WFS, our goal is to provide employers with solutions to meet their workforce needs. WFS Business Solutions Representatives (BSRs) specialize in meeting those needs by providing a customized business consulting service, such as addressing human resource challenges, assisting with talent acquisition, and identifying the skill sets needed for optimal workplace performance. In FY 2019, WFS served 3,430 employers in the service delivery area of Hidalgo, Starr, and Willacy counties.

"IES (Residential) is a national company with 35 shops across the country from Carolina to California, so I get to visit workforce centers across the country, and hands down:

this is the absolute best workforce board in the country."

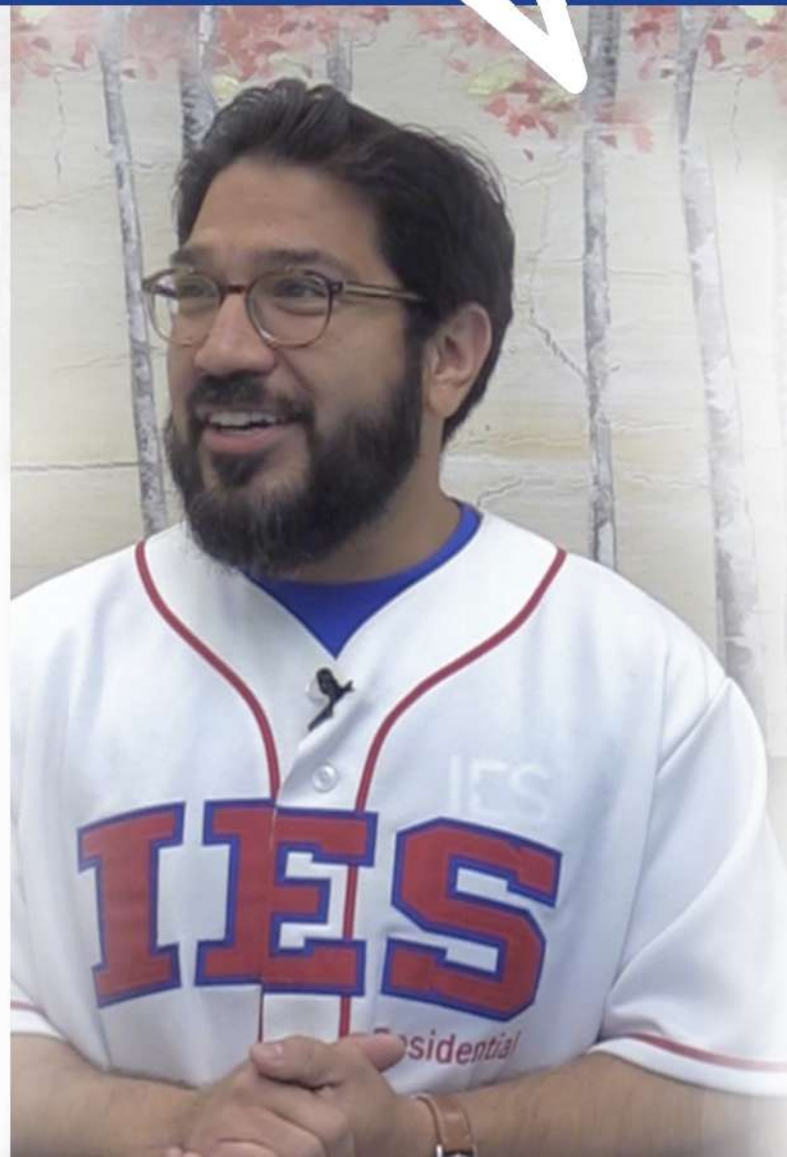
*- Arthur Hernandez,
IES Residential, Recruiter*

WFS is a trusted partner in the Rio Grande Valley when it comes to closing the gap between business and job seekers.

BSR's consult with employers to develop customized solutions that meet their hiring needs.

WFS provides business services that include:

- Providing quality job candidate referrals to employers
- Coordinating hiring events and job fairs to expand talent pools and employer exposure
- Providing employer meeting and interview space to conduct on-site interviews
- Providing specialized testing to job seekers on behalf of the employers
- Conducting Rapid Response services for employers to assist affected workers in their transition back into the workforce
- Exploration of funding opportunities for the education and training of new and existing employees
- Access to the latest labor market information data



WORKFORCE INITIATIVES | 13

Workforce Initiatives are special events and programs implemented by staff throughout the year that allow for a targeted approach to the expansion of workforce services. The following pages will spotlight a few of the workforce initiatives from FY 2019.

HIRING EVENTS AND JOB FAIRS

WFS' dedication to assist employers find, hire, train and retain a qualified workforce resulted in WFS providing a total of 246 hiring events and 34 job fairs with a total of 14,285 attendees. WFS collaborates with business partners, local economic development corporations, and municipalities to meet the workforce demand.

280
Total Events
14,285 Attendees

To the benefit of job seekers and employers alike, WFS hosted and/or collaborated on various events in FY 2019.

246
Hiring Events
6,046 Attendees

Hiring events focus on recruitment assistance for one employer

34
Job Fairs
8,293 Attendees

Job fairs typically host multiple employers.

SOURCE: Work In Texas, 2019

WFS provides these opportunities year-round at no-cost to the employers and job seekers. In efforts to increase access to information on hiring events and job fairs, WFS provides a Calendar of Events online at wfsolutions.org/events so job seekers can conveniently browse and plan for upcoming events.

To visit the WFS Calendar of Events, scan the QR code:



WORKFORCE INITIATIVES | 14

2019 CCS SYMPOSIUM (6/14/19–6/15/19):

WFS hosted the 2019 Child Care Symposium, at the McAllen Convention Center in McAllen, Texas. The two-day event provided 1,187* child care professionals, from 160 child care facilities, the opportunity for continued professional development.

The symposium focused on new methods and best practices for early childhood learning to improve the quality of child care. Attendees earned continuing education credits required to maintain their professional credentials and certifications current.

**(Total attendance = 1,187. Attendance for day 1 = 425; Attendance for day 2 = 762)*



STEAM CAMP (3/12/19 & 3/14/19):

The 2019 Child Care Camp Powered by STEAM introduced and encouraged children to engage in the Science, Technology, Engineering, Arts and Mathematics activities. A total of 644 children attended the two-day event for preschool and school age children enrolled in Texas Rising Star child care facilities during spring break. Age appropriate activities were organized by community organizations such as Code RGV, Leap for STEM, International Museum of Art & Science, Lakeshore Learning, McAllen Public Library, University of Texas Rio Grande Valley – UT Cares Club, Reybotics, Nerdvana and Workforce Solutions.



WORKFORCE INITIATIVES | 15

QUINTA MAZATLÁN (4/13/19):

The "Nature Time" at the Quinta Mazatlan World Birding Center was a teacher workshop attended by 44 child care professionals from 44 child care facilities. Participants had the opportunity to learn about the research regarding the correlation between childhood health and nature experiences. They learned about specific studies that point to how a lack of nature experience influences childhood bullying, depression, anxiety, obesity and ADHD, and the positive impacts that exposure to nature has on learning health and happiness.



INFANT/TODDLER CONFERENCE (4/6/19):

The Infant/Toddler Conference was attended by 109 child care professionals from 60 child care facilities. Concurrent workshops were available for child care professionals in infant and toddlerage groups, where the latest best practices and trends in youth care were reviewed.

Attendees earned continuing education credits required to maintain their professional credentials and certifications current.



WORKFORCE INITIATIVES | 16

HIRING RED, WHITE & YOU! (11/7/19)

The 8th Annual Statewide Hiring Red, White and You (HRWY) job fair connects Texas veterans and their spouses with Texas employers that value the experience, discipline and other exceptional qualities inherent in a military background. This year, 1,488 job seekers and 142 employers were in attendance, alongside 188 veteran job seekers. Since 2011 the event has connected more than 84,153 job seekers, including 35,485 veterans and 48,668 spouses, along with 14,420 employers and over 2,027 same-day hires across the state.



*SOURCES: Texas Workforce Commission;
Bureau of Labor Statistics*

RGV EXTERNSHIP FOR TEACHERS

For the fifth consecutive year, WFS was awarded the RGV Externship for Teachers grant by the Texas Workforce Commission. The \$189,278 grant provided summer externship opportunities for 169 educators from the Rio Grande Valley representing 15 school districts and 77 employers serving as host sites. Externships allow teachers to walk in the shoes of an industry professional to gain information on workplace practices, requirements, skills and opportunities. Externships provide a great chance for educators to enhance teaching practices and programs by incorporating industry relevance, which will better prepare students for their future!



WORKFORCE INITIATIVES | 17

SUMMER EARN AND LEARN (SEAL)

WFS received \$480,000 from the Texas Workforce Commission to implement the SEAL Program. SEAL is a statewide initiative that provides employability skills training and paid work experience for students with disabilities. The statewide initiative in partnership with Texas Workforce Solutions Vocational Rehabilitation Services and 53 local employers, provided employability skills training and paid work experience for 137 students with disabilities between the ages of 16-22 from Hidalgo, Starr, and Willacy counties. This year we had two participants offered employment after their assignments with SEAL.



TEXAS TALENT CONNECTION

WFS was awarded \$81,076 for the Texas Talent Connection Grant Program to promote work experience in middle-skilled STEM occupations for 50 high school seniors from Hidalgo, Starr, and Willacy counties. Students participated in a 100-hour paid work experience program utilizing an earn as you learn work based model in the occupations of Computer User Support Specialist, Computer Network Support Specialist, Welding, Automotive Service Technician, Electrician, and Mechanics.



Xochitl Aguirre, program participant, welding for Melhart Music Center.

WORKFORCE INITIATIVES | 18

2019 WOMEN IN BUSINESS CONFERENCE & EXPO

The 2019 Women in Business Conference & Expo hosted by WFS in collaboration with the Raymondville Chamber of Commerce, focused on providing women entrepreneurs with information and the resources necessary to help with becoming successful entrepreneurs.

A total of 55 entrepreneurs, presenters and exhibitors participated in sessions covering topics ranging from turning a business idea into a plan of action to learning about social media strategies to help grow business.

SOURCE: Workforce Solutions, 2019



NONCUSTODIAL PARENT CHOICES PROGRAM

The Noncustodial Parent Choices Program (NCP) is a collaborative effort between the Texas Workforce Commission, the Office of the Attorney General of Texas, family court judges, and WFS. The program assists low-income, unemployed or underemployed, noncustodial parents, help overcome substantial barriers to employment and career advancement to become economically self-sufficient and begin making consistent child support payments.

As per NCP Choices FY 2019 End of the Year Report (Sept. 1, 2018 – Aug. 31, 2019), the State of Texas ordered 4,690 NCP's into the program and collected approximately over \$4 million from those ordered into the program. WFS assisted in the collection of \$644,062 in outstanding child support payments.

In 2019, Workforce Solutions made the following progress in the NCP Program:

569

NEW CUSTOMERS
ORDERED INTO NCP

27

PARTICIPANTS
OBTAINED EMPLOYMENT

\$8.45

AVERAGE HOURLY
WAGE

*SOURCES: The Office of the Attorney General, 2019
TWIST Web Report 220, 2019*

AWARDS | 19

BOARD PERFORMANCE INCENTIVE AWARDS

The Texas Workforce Commission grants annual Board Performance Incentive Awards to recognize the outstanding work boards do in their service areas.

On December 5, 2019, Workforce Solutions was recognized for its exceptional efforts in providing workforce services and earned a combined total of \$135,000 for outstanding performance in Youth Inspiration & Career Awareness, Workforce Innovation and Opportunity Act Career Pathways, and Claimant Reemployment programs.



\$75,000 Awarded
*Youth Inspiration &
Career Awareness*



\$30,000 Awarded
WIOA Career Pathways



\$30,000 Awarded
Claimant Reemployment

TEXAS WORKFORCE SOLUTIONS EMPLOYER AWARD OF EXCELLENCE

The Employer Award of Excellence honors one private sector employer in each local workforce development area that is actively involved with Texas Workforce Solutions. This award recognizes an employer that has, as a customer and collaborator with the local workforce development board, created and used innovative approaches that have impacted the local economy and workforce significantly. This year, Kumori was recognized and received the Texas Workforce Solutions Employer Excellence Award at the 23rd Texas Workforce Conference. Kumori Restaurant was nominated by Workforce Solutions for promoting an inclusive workforce.



COMMUNITY PARTNERS | 20

Below you can find a list of the community partners who have collaborated with WFS. Each organization brings something different to the table, and when we work toward a common goal, our work changes lives:

AARP FOUNDATION
 ABEL N GONZALEZ COMMUNITY CENTER
 ADVOCACY RESOURCE CENTER FOR HOUSING
 ALABAMA-COUSHATTA INDIAN TRIBAL COUNCIL
 ALAMO ECONOMIC DEVELOPMENT CORPORATION
 ATTORNEY GENERAL NONCUSTODIAL PARENT PROGRAM
 CESAR CHAVEZ FOUNDATION
 CITY OF MCALLEN MAYOR'S OFFICE
 COMMUNITIES IN SCHOOLS HIDALGO COUNTY
 COMMUNITY ACTION COUNCIL OF SOUTH TEXAS
 EASTER SEALS
 EDINBURG ECONOMIC DEVELOPMENT CORPORATION
 EDINBURG HOUSING AUTHORITY RESIDENT COUNCIL
 EXPERIENCE WORKS
 GARY JOB CORPS
 HIDALGO COUNTY HEAD START PROGRAM
 HIDALGO COUNTY JUDGE'S OFFICE
 HIDALGO COUNTY JUVENILE PROBATION OFFICE
 HIDALGO PUBLIC LIBRARY
 LA JOYA PUBLIC LIBRARY
 LA ROSITA LIBRARY
 MAYOR JOE V SANCHEZ PUBLIC LIBRARY
 MCALLEN ECONOMIC DEVELOPMENT CORPORATION
 MCALLEN HOUSING AUTHORITY
 MCALLEN INDEPENDENT SCHOOL DISTRICT
 MCALLEN PUBLIC LIBRARY
 MERCEDES MEMORIAL LIBRARY
 METRO MCALLEN
 MISSION ECONOMIC DEVELOPMENT CORPORATION
 MOTIVATION EDUCATION TRAINING
 MUJERES UNIDAS
 NORTH SAN JUAN COMMUNITY RESOURCE CENTER
 PHARR ECONOMIC DEVELOPMENT CORPORATION
 PSJA INDEPENDENT SCHOOL DISTRICT
 RAYMONDVILLE CHAMBER OF COMMERCE
 RAYMONDVILLE ECONOMIC DEVELOPMENT CORPORATION
 REBER MEMORIAL LIBRARY
 REGION ONE EDUCATION SERVICE CENTER
 RGV COUNCIL
 RGV FOCUS
 RGV LEAD
 RGV LITERACY CENTER
 RIO GRANDE CITY ECONOMIC DEVELOPMENT CORPORATION
 RIO GRANDE CITY PUBLIC LIBRARY
 RIO GRANDE VALLEY ELECTRICAL
 SAN JUAN ECONOMIC DEVELOPMENT CORPORATION
 SER-JOBS FOR PROGRESS NATIONAL
 SOCIAL SECURITY ADMINISTRATION
 SOUTH ALAMO COMMUNITY RESOURCE CENTER
 SOUTH TEXAS COLLEGE
 SOUTH TEXAS LITERACY COALITION
 SOUTH TEXAS MANUFACTURING ASSOCIATION
 STARR COUNTY INDUSTRIAL FOUNDATION
 STARR COUNTY JUDGE'S OFFICE
 STARR COUNTY PUBLIC LIBRARY
 STARR COUNTY SELF HELP CENTER
 TEXAS A&M UNIVERSITY-COLONIAS PROGRAM
 TEXAS ARMY NATIONAL GUARD
 TEXAS COMMISSION FOR THE BLIND

TEXAS DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES
 TEXAS DEPARTMENT OF HEALTH AND HUMAN SERVICES
 TEXAS JUVENILE JUSTICE DEPARTMENT
 TEXAS STATE TECHNICAL COLLEGE
 TEXAS VETERANS COMMISSION
 TEXAS WORKFORCE SOLUTIONS VOCATIONAL REHABILITATION SERVICES
 TEXAS YOUTH COMMISSION
 TROPICAL TEXAS BEHAVIORAL HEALTH
 UNITED WAY
 UNIVERSITY OF TEXAS RIO GRANDE VALLEY
 VALLEY ASSOCIATION FOR INDEPENDENT LIVING
 VALLEY METRO, RGV DEVELOPMENT COUNCIL
 VIDA
 WESLACO ECONOMIC DEVELOPMENT COUNCIL
 WILLACY COUNTY JUDGE'S OFFICE
 WORKFORCE SOLUTIONS CAMERON



LEADERSHIP | 21

CHIEF ELECTED OFFICIALS

Honorable Aurelio 'Keter' Guerra, Willacy County Judge, Lead Chief Elected Official
Honorable Eloy Vera, Starr County Judge
Honorable Richard Cortez, Hidalgo County Judge
Honorable Mayor Jim Darling, City of McAllen

BOARD OFFICERS

Cristina Rivera
Board Chair

Martha Rebeles
Board Vice-Chair

Dalinda Guillen
Board Treasurer

Federico Lopez
Board Secretary

BOARD EXECUTIVE

Francisco Almaraz
Chief Executive Officer

Martin Cuevas
Deputy Director/
Chief Financial Officer

Arcelia Sanchez
Deputy Director/
Community Engagement

Luis Bodden
Contract Administration Director

BOARD MEMBERS

Hidalgo County

Dr. Ida Acuña-Garza
Dr. Luis Daniel Buentello
Anabel Chavez
Eduardo Garcia
Sara Garza
Dr. Ricardo Gonzalez
Rebeca Hernandez
Carla Herrera
Francisco Lugo, Jr.
Lorissa Luna
Cristina Rivera
Cristina Trejo-Vasquez
Laura Treviño

Starr County

Noel Benavides, Jr.
Rose Benavidez
Dalinda Guillen
Federico "Fred" Lopez
Cesar Vera

City of McAllen

Lorena Castillo
Sonia Falcon
Rebecca "Becky" Guerra
Roberto Luciano

Willacy County

Martha Rebeles
Ricardo Salinas
Dr. Roy Sheneman

CONTACT | 22

EDINBURG OFFICE

2719 W. University Dr.
Edinburg, TX 78539
956.380.0008

STARR COUNTY OFFICE

5408 Brand Street Ste. 1
Rio Grande City, TX 78582
956.487.9100

MISSION OFFICE

901 Travis Street Ste. 7
Mission, TX 78572
956.519.4300

WILLACY COUNTY OFFICE

700 FM 3168 Ste. 3
Raymondville, TX 78580
956.689.3412

WESLACO OFFICE

2290 W. Pike Blvd Ste. 100
Weslaco, TX 78596
956.969.6100

CORPORATE OFFICE

3101 W. Business 83
McAllen, TX 78501
956.928.5000



www.wfsolutions.org



[@wfsolutions](https://www.instagram.com/wfsolutions)

EQUAL OPPORTUNITY IS THE LAW

LOWER RIO GRANDE VALLEY WORKFORCE DEVELOPMENT BOARD DBA WORKFORCE SOLUTIONS
IS AN EQUAL OPPORTUNITY EMPLOYER/PROGRAM AND AUXILIARY AIDS AND
SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES. TTY/TDD
VIA RELAY TEXAS SERVICE AT 711 OR (TDD) 1-800-735-2989/1-800-735-2988 (VOICE).